

## CANCELLATION POLICY

### 1. Regarding our non-refundable rate:

Full payment is required upon booking, and no refund policy is possible, except in the following cases: \*

- In case of government-imposed travel restrictions or inability to stay in Saint Martin due to the Covid-19 pandemic, we offer you the opportunity to transfer your stay to later dates of your choice. This way, you won't lose your booking and can enjoy your stay at a date that suits you better.

Payment by credit card on our secure website, subject to the conditions of your Bank, often offers cancellation insurance.

### 2. Regarding our Besafe prepaid rate ;

Full payment is required upon booking.

The Besafe rate guarantees cancellation for you and your loved ones up to the last minute in case of unforeseen circumstances and offers a refund of up to 100% of the prepaid amount in accordance with the regulations of the insurance policy applied at the time of booking.

- The Besafe rate also guarantees assistance during your stay:

From arrival to departure, you can benefit from health assistance, luggage guarantee, theft and roadside assistance.

<https://besafesuite.com/insurance/axa>

### 3. Regarding our Besafe relax rate:

50% of the reservation amount will be charged at the time of booking. The balance payment of 50% will be required 30 days prior to the check-in date.

The Besafe rate guarantees cancellation for you and your loved ones up to the last minute in case of unforeseen circumstances and offers a refund of up to 100% of the prepaid amount in accordance with the regulations of the insurance policy applied at the time of booking.

- The Besafe rate also guarantees assistance during your stay:

From arrival to departure, you can benefit from health assistance, luggage guarantee, theft and roadside assistance

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Besafe, the guarantee of a trouble-free stay.

The management thanks you for your reservation.

